



MasonicAid

Wherever you are, we care.



FREQUENTLY ASKED QUESTIONS

Eligibility: Support is available to Oregon Masons, their wife or widow, and female members of the Oregon Order of the Eastern Star, with 5+ years in good standing. Support is also available for their dependent children through age 21.

What assistance does MasonicAid provide?

MasonicAid can help members and their families in a variety of ways. Examples include:

- Personalized case management services
- Help connecting to agencies and programs offering resources and support
- Short and long-term financial assistance, depending on health and care needs

How is financial assistance determined, and how much support can I receive?

Financial assistance is based on an assessment of an individual's assets, debts, income, and expenses to identify any financial gap. Assistance continues as long as there is a demonstrated need, with the amount tailored to the individual's specific financial situation.

What if I'm uncomfortable with sharing my personal information or asking for help?

All MasonicAid caseworkers are experienced professionals trained to listen openly and supportively to your needs and concerns. Any information you share with them is kept confidential, ensuring your privacy is fully respected.

Do I need to apply for Medicaid and other government benefits first?

Yes. If you're eligible for Oregon Medicaid or VA benefits, utilizing these resources can reduce the financial assistance required from the MasonicAid program. This approach helps MasonicAid to be a good steward of its resources, allowing the program to assist more people.

Does the MasonicAid program help Oregon members who live out of state?

Yes. Eligible clients may receive MasonicAid assistance, even if they reside outside of Oregon.

** Please note: long-term financial subsidy funding is only available to clients 65+, living in retirement communities in the following states: OR, WA, CA, ID, and NV.*

Is MasonicAid only for older members? Can younger members and their children also benefit?

MasonicAid can assist eligible members of all ages. While the MasonicAid Subsidy Program is reserved for those over 65, other assistance is available regardless of age. Dependent children of Oregon Master Masons or Eastern Star members can also receive support for vision, medical, or dental needs from birth through age 21.

Does MasonicAid provide in-home caregivers?

Yes. While MasonicAid does not employ in-home caregivers, we can connect members with an in-home care agency of their choice to assist with health needs, cleaning services, etc. Caseworkers are available to provide guidance and support throughout the referral process.

Can a family member, like a wife or adult child, contact MasonicAid on behalf of eligible potential clients who may need support but is unable to call?

Yes. MasonicAid welcomes contact from family members and works with the entire family to ensure support for those in need.

How do I make a referral to MasonicAid?

Call the MasonicAid Assistance line at (888) 811-3199 or fill out a form online at www.MasonicAid.com.

When calling to make a referral for someone other than yourself, it is important to have their permission. Ideally, the person needing assistance will make the call, or be with you when you call. This allows the person needing assistance to be involved with the process from the start.

Who is not eligible for financial assistance through MasonicAid?

Master Masons or Eastern Star Sisters with less than five years of Oregon membership, grandchildren, and remarried widows (current husband is not a Mason) are ineligible for financial support. However, information and referrals are available to all callers.

Will Masonic leadership or Board members know I'm receiving assistance?

No. Confidentiality is strictly maintained, and any information shared with the Board is anonymous. When your request is reviewed, you are identified only by a case number and age, protecting your privacy and ensuring fair, unbiased decisions.

It should be noted that the above responses are subject to change at the discretion of the Masonic & Eastern Star Home Board.

For more information, visit www.MasonicAid.com.

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